From: Jenni Herbert- Lade

To: Licensing

28/08/2022 20:43:51

For the attention of the Licensing team, regarding the premises licence applications for the die house and the mill experience shop and the Shrewsbury Flaxmill malting cafe.

I wish to make the following points of concern to be taken into account when considering these applications:

- I live directly behind the Flaxmill maltings site, about 20 meters from the doors to the die house, my neighbours are either closer to them or just slightly further.
- We have already had to endure years of noise, disruption and suffering from the Flaxmill site in the hope that one day it will all be over and we can start to relax in our own homes again. If they are granted these licences, there will be no end to it and it will just get worse. With the noise from events and drunk people not only on the premises but also off it, around our homes.
- If an Alcohol licence is granted, we fear the next step will be an entertainment licence, then turning the Die house into a venue. Which is absolutely ridiculous considering its proximity to neighbouring RESIDENTIAL properties. If I wanted to live near a pub or club, I would have moved near one, not to what used to be a nice quiet road.
- There is already an on-going issue with antisocial behaviour, drunks, drug abuse and drug dealing behind our property both on and adjacent to the new Flaxmill carpark. This has gone on for many years, with the Flaxmill doing nothing to try and help combat these problems. Instead they have now given them a nice clear area to mess about on and cause even more problems for the local residents.
- At past events that have been held at the Flaxmill site and in the die house, it has once again been the local residents who have suffered because of them. They don't 'police' their own events and it seems like anything that happens off the premises they aren't interested in and take no responsibility for. With the whole "it's not our problem" attitude. It is left to the local residents to deal with the people attending. From clearing up the rubbish thrown on our property, people blocking our driveways (because they aren't directed where to park by Flaxmill staff) to dealing with the noise and antisocial behaviour of people leaving. Giving no consideration at all for people living nearby. If you add alcohol into the mix, it will be worse tenfold.
- The Die house is not soundproofed so we have already had a number of events disrupting us due to loud music. Even if it was soundproofed it wouldn't make a whole lot of difference because we will still get all the noise pollution every time the doors are opened, or left open as has been what's happened at every event so far. Along with the crowds of people who gather outside. (I reiterate my 1st point that I live about 20 metres away).
- The path behind the Flaxmill is used as a cut through for people walking to the Ditherington estate. We already suffer with big drug problems here and if you add drunk people from the Flaxmill it will be unbearable.
- The Flaxmill have no consideration whatsoever for any of the local residents, they have never taken into account anything we have said or had to complain about. We are never adequately informed about anything they do or are going to do regarding the site and things that will affect us. I'm not talking about things they have to do legally; I'm talking about things they could do out of courtesy. Like informing us they are about to send a load of heavy machinery to commence work 2 meters from our boundary.

Including these licensing applications. They have put the applications on their gate, hidden in amongst old planning applications so weren't immediately obvious. We would never have known about the applications had I not seen the licensing officer myself, whom I had actually stopped as he walked past our house. I stopped him to talk to as he was a police officer and I wanted to talk to him about yet more concerns of drug dealing behind the Flaxmill. He had, had to park at the end of our road because he was unable to access the Flaxmill site due to the gate being closed. Even though they were expecting him, nobody had opened it so he could park there. I was not surprised when he told me this as they don't even open them so the people who are working on the site can park there, yet again filling our residential road when they have more than enough parking space on site.

- There have already been a number of incidents with criminal damage, antisocial behaviour etc. That we have had to report to the police. With the increase of alcohol consumption nearby these incidents will only get worse and more frequent.
- The Flaxmill maltings is swallowing the residential area around it, with everything they do. Our little voices are never heard because we don't matter to the big wigs involved. As said at one of the planning meetings by a Councillor, "our properties should never have been built " well they were, long before anyone decided what to do with the Flaxmill site, and we live here. We don't just visit the site for the day, then go to our home miles away from it and forget about it, we are here, every day looking at it, listening to it, suffering it and having it destroy our lives and our homes.
- When myself and my partner moved here, we chose this house because it was so quiet. That has been completely destroyed the Flaxmill maltings. It is our human right to have peaceful enjoyment of our own property. They have breached our human rights for more than the last 3 years, please don't let them make it worse.

Yours sincerely, Jenni Herbert-Lade

